How to connect

FRONT | Wi-Fi setup and account connection

Before you start

Keep your installed unit powered on. Have your **2.4 GHz Wi-Fi** name and password, phone and email ready. Your installer supplies the unit hotspot password and local login. This guide requires firmware with **Connect to app**.

1 Open the unit's local setup

In your phone's Wi-Fi settings, join the **Blu_Edge-...** hotspot. Stay connected even if the phone says "No internet". Open http://192.168.10.1 in your browser and enter the local login if asked.

2 Connect the unit to your Wi-Fi

Open the local Wi-Fi settings. Select or enter the location's **2.4 GHz network**, enter its password and save. Wait for the unit to show it is connected. Keep automatic IP settings unless your installer advises otherwise.

3 Create your account

Switch your phone to internet Wi-Fi or mobile data. Open https://app.bluedge.co.in/join. Enter your name, email and a password of **at least 12 characters**, then press **Create account**. Already registered? Select **Already have an account? Sign in**.

4 Generate a connection code

Press **Generate code**, then **Copy code**. The code works once and expires after **10 minutes**. A new code cancels your previous unused code. Use the account that should own this unit.

5 Paste the code into the unit

Rejoin the unit hotspot and reopen http://192.168.10.1. Go to local settings > **Connect to app**. Paste the code, press **Connect** and wait for the linked confirmation. The unit itself must remain connected to its saved Wi-Fi internet.

6 Open your app

Reconnect your phone to the internet. Open https://app.bluedge.co.in and sign in to the same account. Your unit should appear when online. Check for fresh readings before operating it.

One account = one unit. Linking stays saved after normal restarts and Wi-Fi changes. If the unit is already linked, contact your installer to change ownership; do not factory-reset it to transfer it.

How to use

BACK | Daily controls, schedules and help

Check your dashboard

Open https://app.bluedge.co.in and sign in. **Overview** shows water level, pump status, runtime, mode, water supply and sensor status. Check that readings are fresh; offline or stale readings do not confirm the pump's current state.

Start or stop the pump

Manual: Select **Manual** under Operating mode and press **Apply**. Use **ON - Start pump** or **OFF - Stop pump**. Wait for the reported pump status to confirm your command.
Auto: Select **Auto** and press **Apply** to follow the receiver's saved schedule and water-supply logic. Commands are disabled when the controller is unavailable.

Set your daily schedule

Open **Schedule**. Enable the morning/evening windows, set start and end times and press **Save schedule**. Check the receiver clock shown in the app: times use **Asia/Kolkata**. An end time before its start time continues overnight. Use Auto mode for scheduled operation.

Emergency stop

Press the Emergency stop button continuously for **5 seconds**. Release early to cancel. Once active, it requires a **local receiver restart** to clear. App commands depend on connectivity; use the installation's physical stop or isolator if immediate stopping is needed.

Forgot your password?

Choose **Forgot password?** on sign-in. Enter your account email and press **Send OTP**. Enter the emailed six-digit code, then enter your new password twice (at least 12 characters). Press **Reset password**, then **Back to sign in**.
Check spam if needed. OTPs expire after 10 minutes and work once; requesting a new OTP invalidates the old one.

Install on your home screen

Android: Open the app in Chrome > menu > **Install app / Add to Home screen**.
iPhone: Open in Safari > Share > **Add to Home Screen**.

Quick help

Local page unavailable: Rejoin the unit hotspot and open http://192.168.10.1.
Code rejected: Generate a new code and paste it within 10 minutes.
Unit offline: Check unit power, its Wi-Fi/internet and your phone's internet. The server must also be running.
Already linked / menu missing: Contact your installer.

Helpline: +91 91384 22275
Have the unit name, account email and issue screenshot ready. Never share your password or OTP.